

# Suzanne Saggio

## Data Analyst

### Contact

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<https://github.com/ssaggio>

### Key Skills

Advance Microsoft Excel

SQL (Postgre)

Python (Pandas)

Power BI

Tableau

IT Business Analysis

Financial Analysis

Budget and Forecasting

Agile Methodology

Project Management

Process Improvement

Employee Development and

Training

Kanban Boards

### Education

*Expected Graduation – January 2022*

Data Analytics Bootcamp • Nashville

Software School • Nashville, TN

*May 2017*

Master of Business Administration /

Concentration in Healthcare

Administration • Trevecca Nazarene

University • Nashville, TN

*May 2005*

BA in Finance, BA in Marketing •

University of Dayton • Dayton, OH

### Profile

Analytical, energetic, and detail-oriented problem solver that thrives in a fast-paced environment. I will provide a range of knowledge due to my diverse professional background, and enthusiasm regarding projects, group work, and leadership. I am passionate about developing meaningful relationships and creating new initiatives to enhance business processes.

### Experience

**September 2021 - Present**

**Data Analyst Apprenticeship • Nashville Software School**

Intensive introduction to data analytics and business intelligence processes and tools. The bootcamp consisted of analytical reasoning, individual and group project work, storytelling, creating dashboards, building reports, and communicating findings utilizing the tools learned.

- Technologies used: SQL, Python, Tableau, Power BI

### Projects:

[City Cemetery Burials](#) (Excel): Utilizing data cleaning skills, analyzed the Nashville City Cemetery burial data and provided marketing materials with new insights by death ages and the dynamics of burials in the cemetery.

[App Trader Startup](#) (SQL, Excel): Applied SQL code to determine the most profitable app acquisitions based on a business model.

[Lahman Baseball Project](#) (SQL): Analyzed baseball data from 1871-2016, joined 20 tables of statistics, common table expressions, window functions, queries and gathered insight from the Lahman baseball database.

**June 2019 – June 2021**

**Software Engineer & IT Business Analyst • Surgery Partners • Nashville, TN**

- Financial integration with budgets, data migration between applications, testing Q&A, and reconciliations to resolves or align with overall financial strategy using Power BI.
- Support through ServiceNow with upgrades, transactions, integrations, installations, end-user support, and trainer aligned with the financial technology with the OneStream XF, Infor Lawson, and Microsoft Dynamics Solomon.
- Project Manager and IT Business Analyst: implementation and setting up the scope, gathering stakeholders, and delivering a customized product.

*October 2016 – October 2020*

**Owner • Saggio, Inc • Nashville, TN**

- Consultant specializing in financial services, event planning, coordination, public relations, and business development in addition to concierge services for high-net-worth individuals in the Nashville area.

*April 2018 – August 2019*

**Business Expert • Apple, Inc. • Nashville, TN**

- Aligned with the business needs to deliver exceptional customer service, fulfill technical needs for Businesses and mentored associates to unify the collective.

*May 2014 – October 2016*

**Manager & Financial Coordinator • Ascension Health • Nashville, TN**

- Implemented documentation, SOPs, and educational platforms to streamline processes with all managers in the company framework.
- Integrated monthly operating reports, capital leases, templates, and billing services across all physician platforms.
- Streamlined daily operations and pioneered innovative billing service system that decreased outstanding revenue by 80%.

## Awards and Interests

Trading Futures and Options  
2015 Rising Star – Employee of the  
Year at Ascension Health

## Prior Employers

- **Senior Analyst III • RR Donnelley & Sons • Nashville, TN**
  - Trained, collaborated, and streamlined workflow with off-shore team in Chennai, India regarding three-year initiative to reduce costs company wide.
- **Interim CFO & Senior Accountant • Trinity Health • Pittsburgh, PA**
  - Spearheaded Sage Fund Accounting software conversion and a quarterly incentive program while processing monthly financials for three business entities.
- **Senior Accountant & Tax Assistant • Stepke & Associates, Inc • Pittsburgh, PA**
  - Full-scope accounting for clients, tax services, AP, AR, Payroll, and banking reconciliations, while developing relationships.